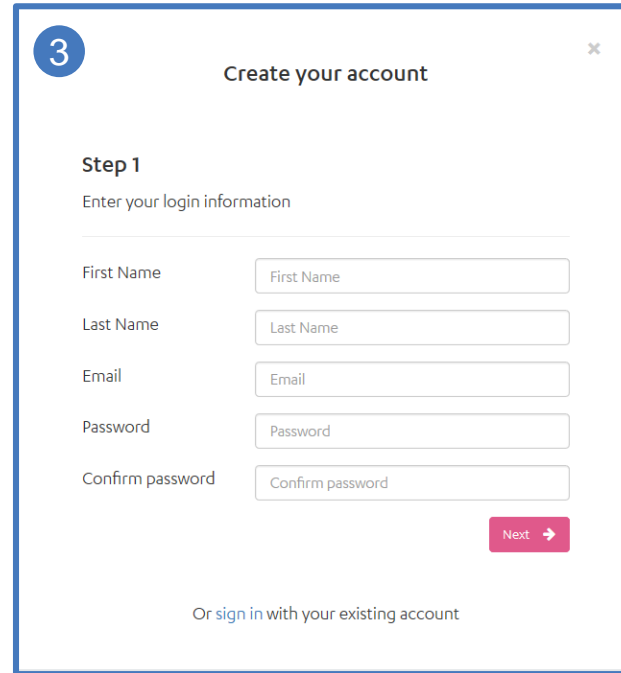
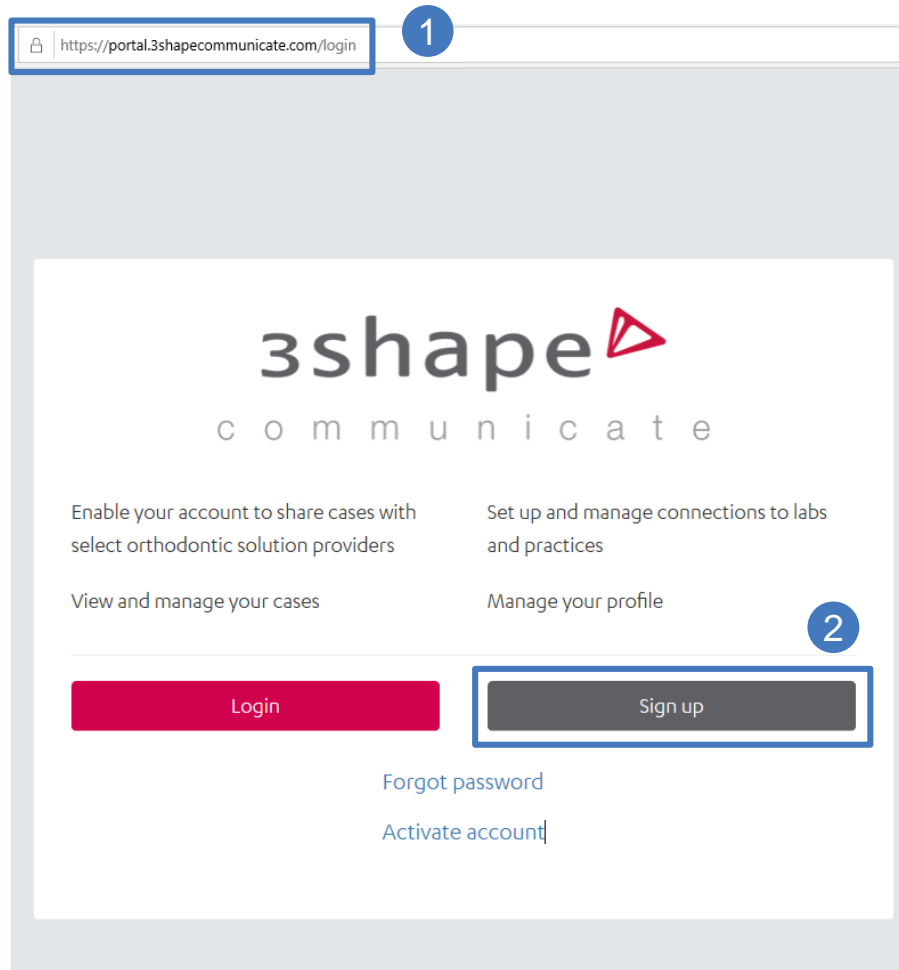




3Shape Trios® to CARES® Visual

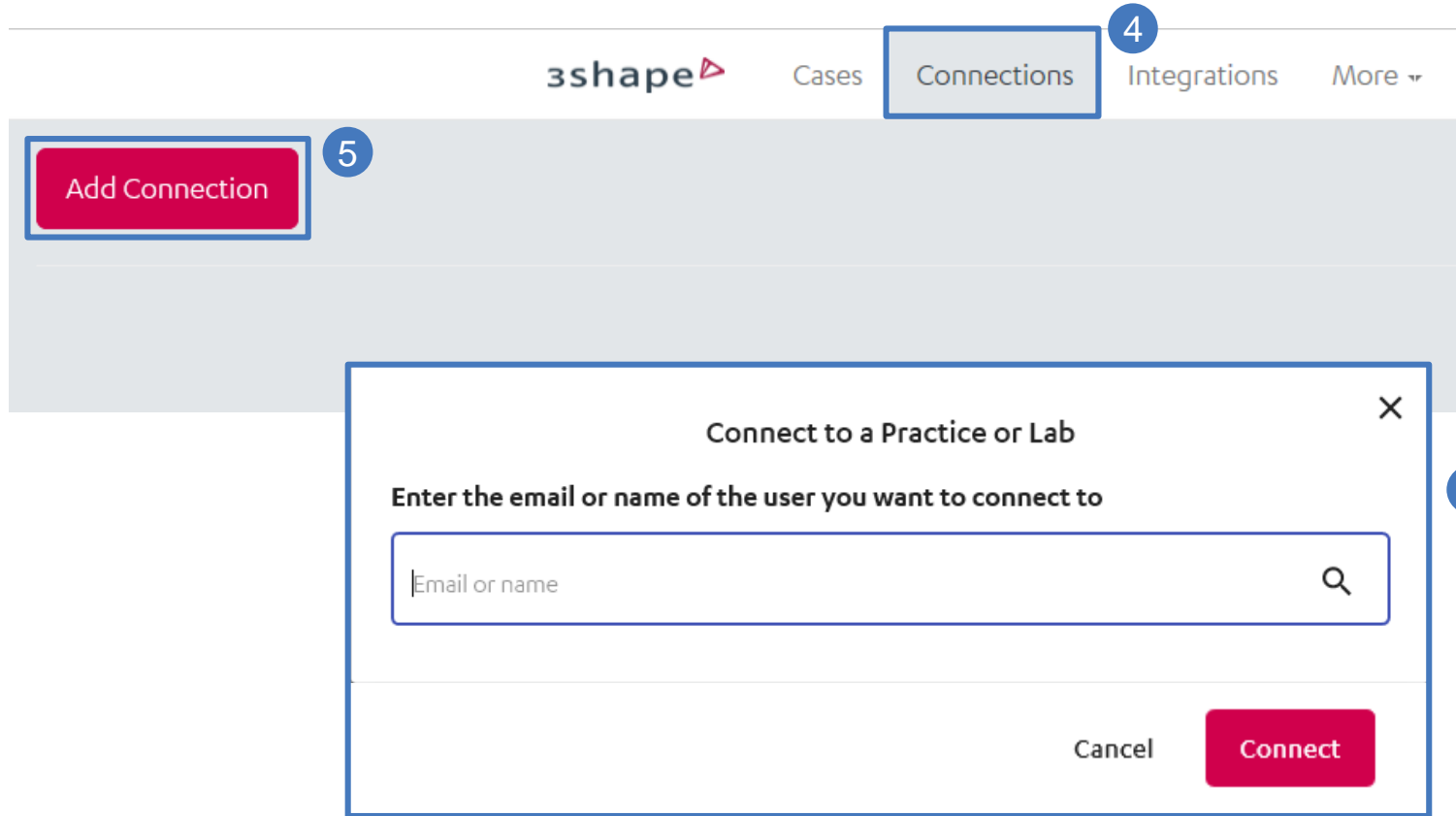
HOW TO INSTALL AND USE NEW CONNECTION

How to create 3Shape Communicate Account



- 1 Go to <https://portal.3shapecommunicate.com/>
- 2 Sign up in 3Shape Communicate
- 3 Create your account

How to create 3Shape Communicate Account



- 4 Go to «Connections» to add new Connection with Practice or Lab
- 5 Click «Add Connection»
- 6 Search for Practice or Lab and confirm connection with «Connect»

How to add a .dme file to send it to your Dentist

The screenshot shows the 3shape web interface. At the top, there is a navigation bar with the 3shape logo on the left and menu items: Cases, Connections, Integrations, and More. The 'More' menu is open, showing options: Archived Cases, TRIOS Order Templates, DME, and 3Shape Community. A blue circle with the number '1' is next to the 'More' dropdown. Below the navigation bar, there is a section titled 'DME files' with a paragraph of text explaining what a DME file is and how to create one. At the bottom of this section, there is a red 'Choose File' button, which is highlighted with a blue box and a blue circle with the number '2'.

- 1 Go to «More» and select «DME»
- 2 Add a new .dme file via «Choose File»

Practice (optional)

How to add manually a new .dme file

The screenshot illustrates the process of adding a new .dme file in the software. The interface is divided into several sections: a top navigation bar with 'Patients', 'Cases', 'Calendar', and 'More'; a left sidebar with various settings and tools; a central list of templates; and a right sidebar with a 'Used by' dialog. A 'Confirmation' dialog is also visible at the bottom.

1 Go to «More» and select «Settings»

2 Go to «Import and export» and select «Import»

3 Add a new .dme file via «Add»

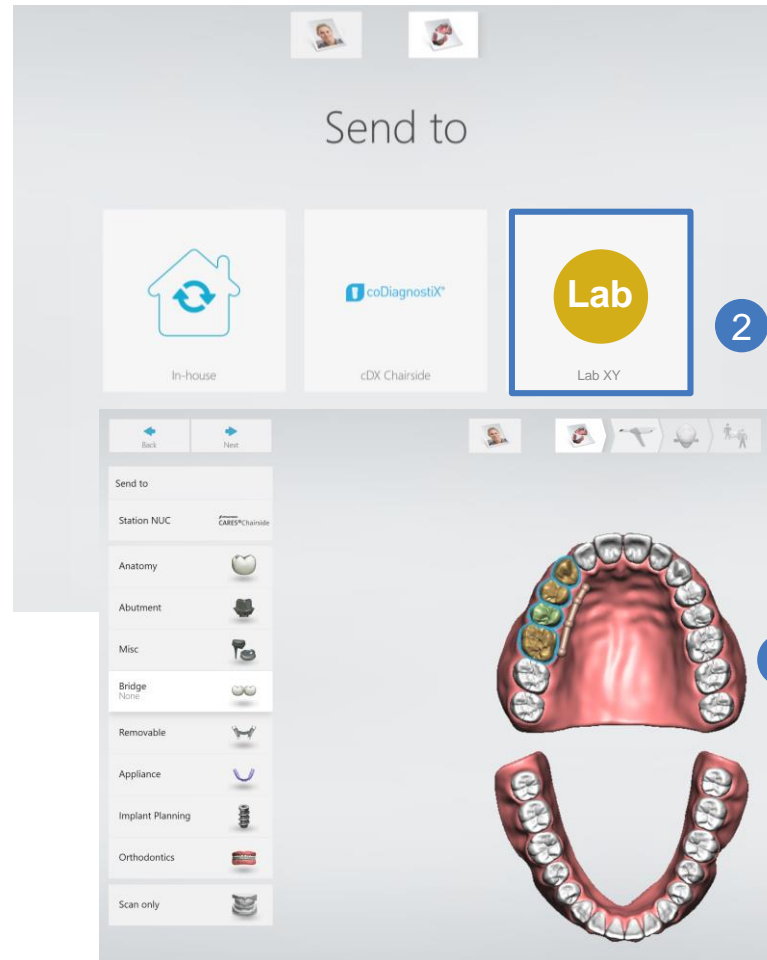
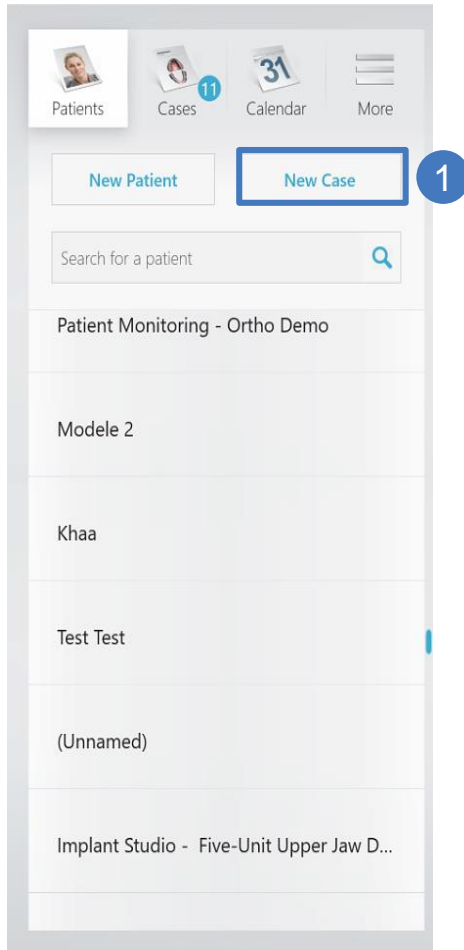
4 Select «Straumann CARES DWOS Lab.dme»

5 Unselect «In-house» and select «Station»

6 Confirm changes with «Yes».

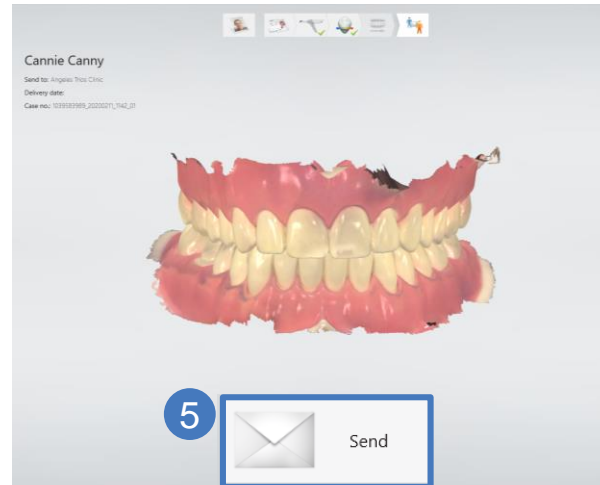
Practice

How to use new Connection



- 1 Go to «Patients» and create «New Case»
- 2 Select your connected Lab on «Send to» page
- 3 Fill out the prescription and click «Next»

How to use new Connection



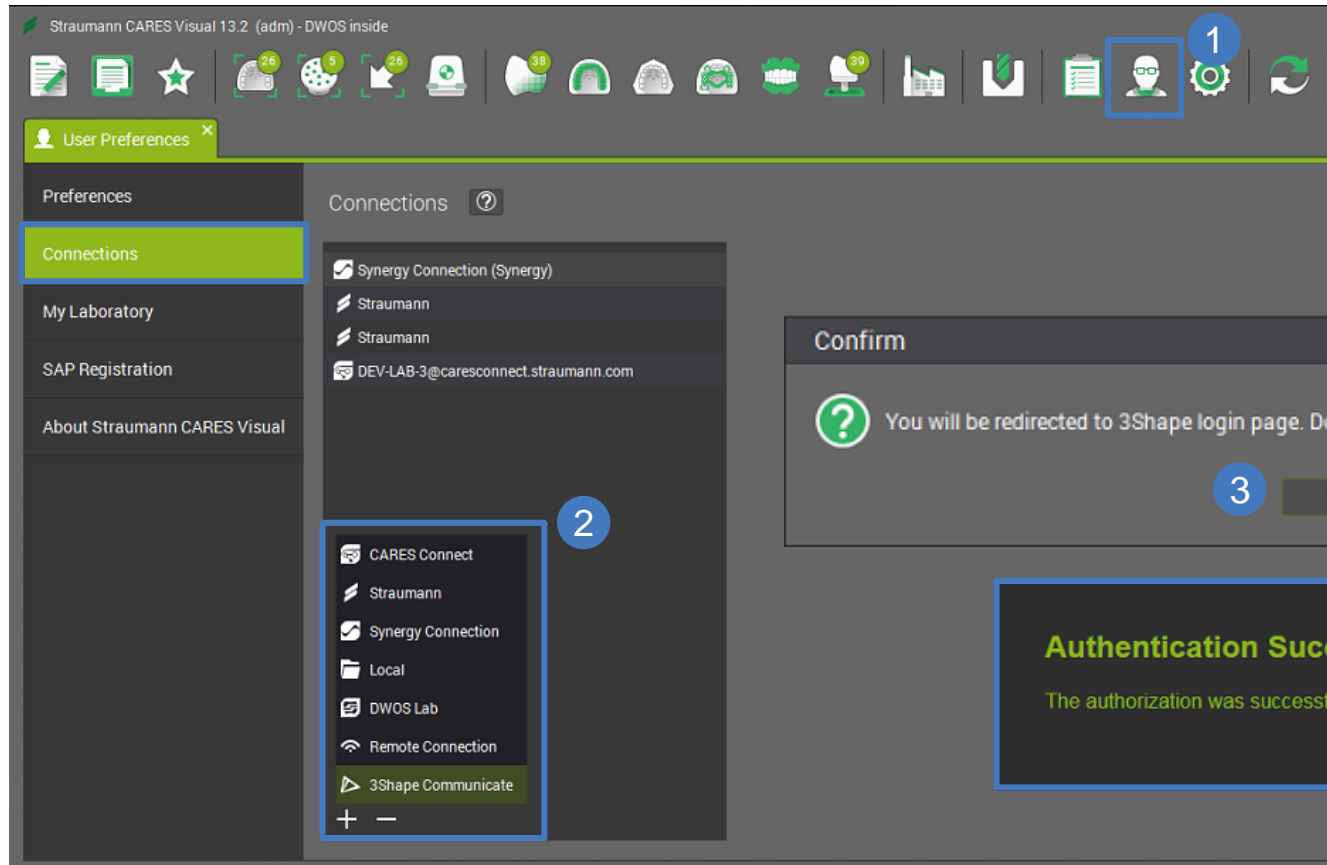
6 A new Case 1894525326_20191126_1852_58 has been created at 3Shape Communicate
info@3shapecommunicate.com

4 Scan patient

5 After post process and reviewing in «Analyze page», press «Send»

6 Case is sent to Lab and Lab also gets notification mail from 3Shape Communicate about receiving a case

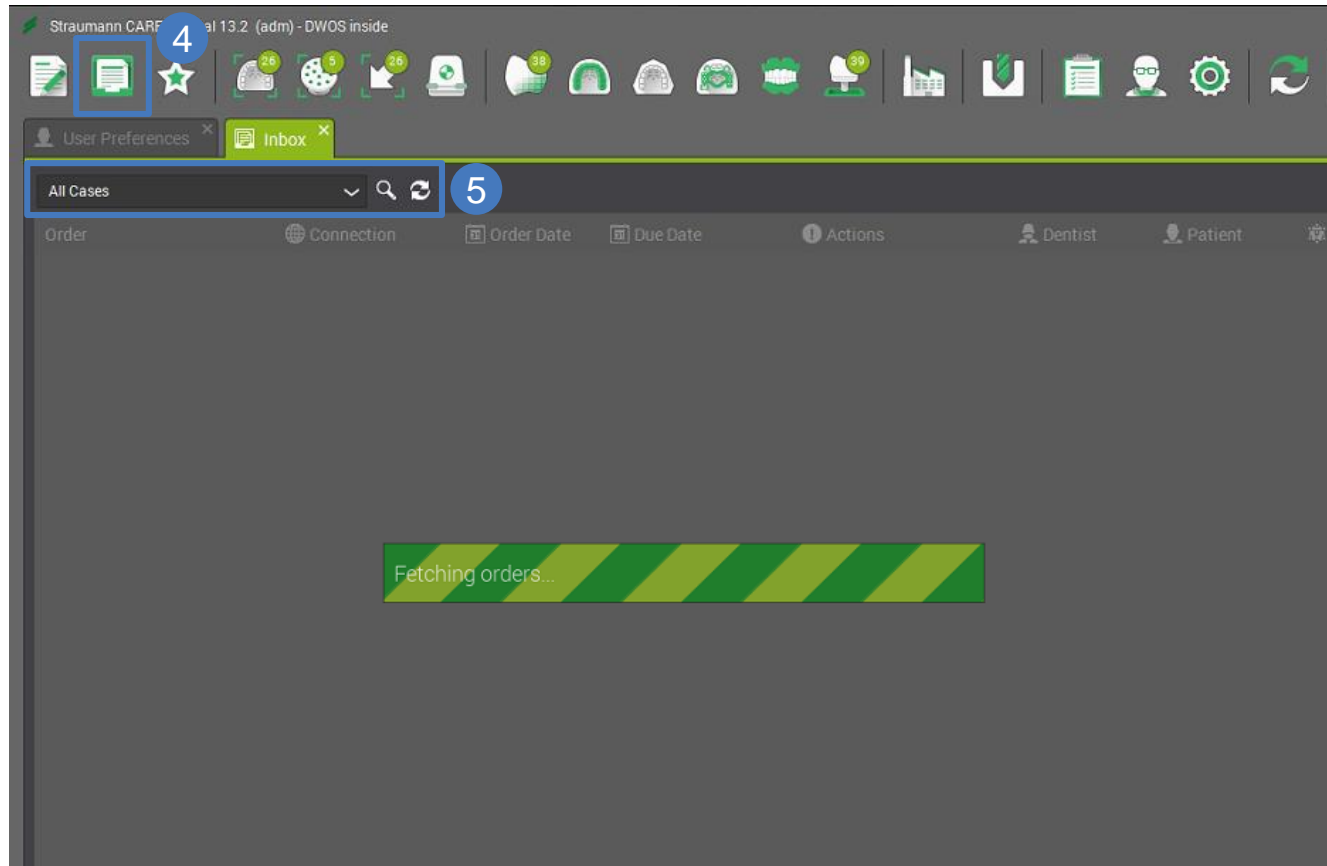
How to create Connection to 3Shape Communicate



- 1 Open «User Preferences» and go to «Connections»
- 2 Add Connection by clicking on the «+» and choose «3Shape Connection»
- 3 You will be redirected to 3Shape login. Sign in your 3Shape Communicate → Authentication must succeed

Authentication Success
The authorization was successful, you can now return to the application.

How to receive files from 3Shape Communicate



- 4 Go to the «Inbox»
- 5 Refresh the inbox by using the refresh button, or switch with the Dropdown menu to 3Shape to refresh only this
- 6 Cases will be available in the list

FAQ

1. What is the required software version?

- 3Shape Trios® Dental Desktop Version 1.7.3 and higher
- CARES® Visual 13.2 and higher
- dme: find always the latest «Trios to CARES DWOS Lab» .dme file on the Straumann Connectivity homepage. Use the filter «3Shape – Dental Desktop» to find it easily. [CARES Connectivity - Download Center](#)

2. How can i transfer the data from 3Shape Trios® Dental Desktop to CARES® Visual?

- The 3Shape Trios® System (Pod, Move, Move+ or Cart) and the PC with CARES® Visual need to be connected with 3Shape Communicate. Practice and Lab needs a separate Communicate Account and a connection to each other.

3. Do I need to contact the support team for software updates?

- No. When software is released, users can directly update the software.

4. Is a software license of 3Shape Trios® required for the integrated workflow?

- No special license required. Trios® connection is available for 3Shape Trios® 3 Basic, Trios® 3 and Trios® 4

5. What kind of data are transferred from 3Shape Trios® besides the scan data and which are not?

- Meta data such as patient information, dentist information, material,, indication and attachments are transferrable
- Margin line and insertion axis is **not** transferred from Trios®
- Tooth color measurements, material color and comments will be transferred as **pdf file**, find it as attachment

Note: Please check first in CARES® Visual which indications, materials, implants, Variobases/Ti-Bases etc. are available before sending cases from Trios to CARES® Visual



Thank you